

Sourcing	Details	Advantages	Risks
<b>Own capacity and facilities</b>	The NS operating the vehicles employs personnel dedicated to the maintenance of the operation's vehicles and runs facilities to manage the maintenance needs of all vehicles.	Strict quality control of service and parts. Ease of access and ability to prioritise.	Requires the procurement of parts. Difficult to scale up and down when activity increases or decreases.
<b>Another organisation's capacity and facilities</b>	The HNS, IFRC, ICRC or another humanitarian actor employ personnel dedicated to the maintenance of the operation's vehicles and facilities to service them. An agreement is in place to access these services	Quality control standards on servicing and parts provided. No direct staff management. Services usually provided at advantageous rates	Capacity of the organisation providing the service may be overwhelmed. Needs alternative plan in case the organisation closes their branch down.
<b>Outsourced commercial services</b>	A licensed local business specialises in vehicle maintenance and runs their own facilities, with access to spare parts	Commercial supplier/customer relationship. No need to plan for internal resources (apart from budget). Stable supply of labour and parts.	No visibility of quality control, in particular with spare parts. No control of service lead time (unless contractually agreed).